

CUSTOMER SERVICE BULLETIN

Vol. I Issue No. 28 November 24, 2020



We Wish You a Very Happy Thanksgiving and Joyful Holiday Season!

Prince William County Government offices are closed Nov. 26 – 27 in observance of the Thanksgiving holiday. We look forward to assisting you with your next project.



The <u>Department of Development Services</u>' <u>Small Business Project</u> <u>Management Program</u> (SBPM) today announced 250 small businesses have opened January through October 2020.

Twenty-six new businesses and three expanding businesses opened their doors in October. The monthly results are consistent with 2019, except for April, May, and June, that were impacted by the COVID-19 Pandemic.

Now more than ever, it is important customers <u>check-in with the SBPM</u> before they begin, to avoid costly mistakes and/or identify critical issues to address, that takes them away from the singular goal of opening a business. The goals of the SBPM are to provide a consistent message (eliminating confusion for the owner) and to resolve permit issues in a timely manner, which allows customers to move through the development process as swiftly as possible.

Since the county reopened its buildings in July, SBPM Program Managers have adapted new methods, increased online communications and are able to provide further support to customers to open their businesses, within an anticipated timeframe.

Prince William County has long recognized the importance of small businesses and the pivotal role they play in the community. In 2019, the county sharpened its focus on <u>small business and entrepreneurs</u> and took steps to ensure that necessary <u>service offerings</u> are in place, administered by an experienced team of Program Managers, who specialize and provide expertise in land and building development processes. As well as a more integrated <u>network of county and business partner organizations</u>.

Ask for advice at DDS@pwcgov.org or 703-792-6930.



Welcome New & Expanding Business Neighbors

A Better Way @ Tara's LLC ABC Collections Asian Mart Bakefully Yours Beautiful Minds Counseling Services Cricket Wireless Crossroads Healing & Wellness, LLC Designer Nails & Spa DMV Restorations Inc Golden Nail Spa LLC Gussini **H&M Transport** Havana Boutique, LLC Keolis Transit America Magdala Therapeutic Center LLC Natus & Vandy International Foods LLC Nova Distro Inc. **OTF** Nutrition

Roc the Holy Innocents & St. Nina SAC Events LLC Security LLC Self-Storage Plus Shabach Realty Services Inc. Sunny Auto Repair Inc. Supreme Pizza & Grill Sweet Home Furniture Pearl Lounge Triton International **Enterprises Urias Barbershop &** Hair Salon, LLC WB Tobacco LLC





DROP-OFF PROGRAM
ELIGIBLE APPLICATIONS
& PLAN SUBMISSIONS ONLY

BUILDING APPLICATIONS MAY NOT BE SUBMITTED

PLEASE SCAN THE QR CODE BELOW TO REVIEW THE LIST OF ELIGIBLE APPLICATIONS & PLAN SUBMISSIONS THAT ARE CURRENTLY ACCEPTED



Collection Times 7:45 a.m. and 3:45 p.m., Monday – Friday (except on Holidays)

Please place only eligible applications and plan submissions in the container. Do not leave anything outside the container. No dumping please!

General Inquiries EAD@pwcgov.org 703-792-3091 www.pwcgov.org

This Collection Box is Owned &

PROGRAMA DE ENTREGAS SÓLO PARA DE SOLICITUDES ELEGIBLES Y PLANES DE ENTREGA LAS SOLICITUDES DE PERMISOS

DE CONSTRUCCIÓN NO PUEDEN ENTREGARSE AQUÍ

POR FAVOR ESCANEE DEBAJO EL CÓDIGO QR PARA REVISAR EL LISTADO DE SOLICITUDES Y PLANES ELEGIBLES QUE SE ACEPTAN ACTUALMENTE



Tiempo de Recolección: 7:45 a.m. y 3:45 p.m., Lunes a Viernes (exceptuando los días feriados)

Por favor sólo ponga en el contenedor solicitudes elegibles y planes de entrega. No deje nada fuera del contenedor. ¡No arroje basura, por favor!

> Preguntas Generales EAD@pwcgov.org 703-792-3091 www.pwcgov.org

Esta Caja de Recolección es Propiedad de y Operada por el Condado de Prince William

Development Services Building Drop-Off Program

5 County Complex Court Prince William, VA 22192

The Prince William County Development Services Building Drop-Off Program is a service that provides customers 24/7 access to a single outdoor, weather-proof container to deliver *eligible project submissions and permit applications, as listed here for processing by a respective Department/Agency. Please note that building applications may NOT be submitted. Learn more about the Drop-Off Program.

Email: EAD@pwcgov.org | Tel: 703-792-3091









You Can Help Stop COVID









Building

Development









PRINCE WILLIAM COUNTY